

MWSL Referee Complaint Process

1. MWSL Admin will forward referee complaints to MWSL President and Head Referee, submitted **only** either by inclusion in match reports or via a standalone email to the league office. Complaints then must be in writing, and must include: Contact name of people with intimate knowledge of the complaint in addition to the team name and contact submitting the complaint.
2. Referee complaints must be submitted within 72 hours of the incident in question to be considered. Complaints submitted more than 72 hours from the incident in question will not be considered.
3. Acknowledgement of complaint receipt form letter will be sent by the league office to the team contact submitting the complaint within seven (7) calendar days of the complaint being received.
4. An investigation into the complaint will be conducted by MWSL's President and Head Referee, and if the complaint is found to have merit appropriate actions to address the action(s) and/or behaviour(s) in question will be taken as determined by MWSL's President and Head Referee. If the investigation finds that the complaint is without merit, not made in good faith, the matter may be referred to MWSL's Discipline Chair for further investigation and potential disciplinary action against the claimant(s).
5. If a referee wishes to submit a complaint for reasons such as but not exclusively violent and/or unsporting team play, coach/manager misconduct, harassment they will follow the same process as laid out above for the membership. In the event of a referee making such a complaint, MWSL's Discipline Chair will also be included in the initial investigation phase by default.